Mobile Workforce App - Latest Update & Device Requirements

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Making Logistics Technology. Better.

ePOD2 Update

Why This Update Matters

The current Mobile Workforce App continues to perform reliably and support your day-to-day operations. With the introduction of ePOD2, we are expanding what the app can offer. Built on more advanced architecture, this update will enable capabilities and improvements that weren't available before.

What This Unlocks:

As we continue to develop the app, ePOD2 will support future capabilities such as:

- **Vehicle walkaround checks** - Digital pre and post-trip inspections

- **Cash on delivery handling** - Secure payment collection and reconciliation

- **Delivery ratings and feedback** - Real-time service quality insights

- **Enhanced offline functionality** - Better performance in low-connectivity areas

- **Faster feature releases** - New capabilities delivered more frequently

By aligning with the wider Klipboard ePOD roadmap and building on the most modern architecture available, we're able to future-proof your operations and create a foundation to deliver more features, faster.

Key Rollout Dates

- **New ePOD2 Launch – From March 2026**
  Our next-generation electronic proof of delivery (ePOD2) will be available for download from the Google Play Store. Further details will follow.
  → The current Mobile Workforce App will operate on Android 10 and above _only_ from end of December 2025.
  → All depots must be on our new customer portal (FLOW) to take advantage of ePOD2.
  → _**Minimum required Android version: 10**_

- **Current Mobile Workforce App Decommissioning – End of July 2026**
  The current Mobile Workforce app will be fully decommissioned and will cease operating.
  → _**All customers must transition to ePOD2 prior to July 2026**_

If you would like to speak to a member of the Vigo team with any questions or concerns, you can email us at hello@vigosoftware.com.

Thank you for your cooperation.

The Vigo Product Team